
**SEMINOLE COUNTY GOVERNMENT
AGENDA MEMORANDUM**

SUBJECT: Confirm Appointment of Business Innovation and Technology Services Director

DEPARTMENT: County Manager Office

DIVISION:

AUTHORIZED BY:

CONTACT: Janet Davis

EXT: 7940

MOTION/RECOMMENDATION:

Confirm appointment of Robert Allen Beach as the Business Innovation and Technology Services Director effective October 15, 2007.

County-wide

Cynthia A. Coto

BACKGROUND:

In accordance with Section 2.3B(1) of the Seminole County Charter, this is a request for the Board of County Commissioners to confirm the appointment of Robert Allen Beach as the Business Innovation and Technology Services (BITS) Director at an annual salary of \$101,244.

Mr. Beach's resume is attached for the Board's review.

STAFF RECOMMENDATION:

Staff recommends that the Board confirm the appointment of Robert Allen Beach as the Business Innovation and Technology Services Director effective October 15, 2007.

ATTACHMENTS:

1. Resume

Additionally Reviewed By: No additional reviews

ROBERT ALLEN BEACH

3597 Deer Oak Circle
Oviedo, Florida 32766

Phone: (407) 748-7822
Email: rbeach_1972@hotmail.com

SUMMARY

A highly motivated and accomplished information technology executive with over fourteen years experience; a leader who is results-oriented, driven by professionalism, innovation and teamwork. A creative problem solver who has demonstrated over time the ability to identify problems, develop solutions, and lead teams to achieve the desired result. A genuine leader that can effectively communicate with both technical and non-technical personnel to ensure the goals set forth by both the organization and customer are achieved.

PROFESSIONAL EXPERIENCE

CITY OF OVIEDO, Oviedo, FL

2004-Present

Director of Information Technology, 2004-Present

Responsible for providing visionary leadership and management of the City's Information Technology Department. Established organization-wide computing standards and introduced new cutting-edge technologies to Oviedo's computing, telecom, and support infrastructure. Recruited highly skilled personnel to support the day-to-day WAN/LAN, desktop, i-Series, and telecom environments and developed ongoing user training programs to educate City staff on how to best leverage the systems available to them.

- Successfully restructured existing IT staff and recruited highly-qualified individuals from private industry to form a strong and cohesive technology team.
- Outsourced City's i-Series operation to an Application Service Provider (SunGard HTE) saving the City approximately \$55,000 per year.
- Conducted citywide customer satisfaction surveys to measure effectiveness of new technology policies and procedures.
- Identified the need and managed the migration to an IP based phone system saving the City approximately \$5000 per month while providing both citizens and employees more efficient communication tools.
- Introduced the City to many new technologies and successfully implemented: enterprise document imaging system (Questys Solutions), enterprise e-mail archival and retrieval systems (GFI), digital video recordings, live webcast and television broadcast of council meetings, enterprise time & attendance systems for all City departments (Kronos), web based eGov applications (building permits, utility bill payment, occupational license, etc.), and wireless mobile computing applications for building inspectors and public works crews.
- Implemented high speed wireless connectivity in all Police squad cars and migrated to county's CAD and records management systems to allow sharing of critical police data across agencies.
- Eliminated slow frame relay based WAN connections and worked with county IT department to construct fiber optic networks to connect remote offices. This resulted in a dramatic increase in bandwidth and cost savings of over \$4500 per month.
- Empowered technology staff to make decisions, resulting in a more efficient support environment with less downtime and more user confidence in the IT staff.
- Implemented network based helpdesk application allowing users to troubleshoot their own issues or open a support ticket with technical staff.
- Developed an aggressive budget strategy to see that technology needs citywide were met while maintaining fiscal responsibility to the taxpayers.
- Currently working on a GIS Strategic Implementation Plan to deliver world class GIS capabilities to the City's Staff and Citizens. GIS plan will include a roadmap to the future, very detailed cost calculations and the steps that need to be taken each year to ensure a successful implementation.
- Transformed City's network from approximately 25 users to 300+ in a one year period.

TRUST INTERNATIONAL, Winter Park, FL

1993-2004

Cendant Corporation acquired **Trust International** in 2002.

Manager, Information Systems, 1993-2004

Responsible for the day-to-day operation and management of several convergent information networks and staff. Duties included planning and management of strategic projects, ensuring successful implementations of new software applications with minimal downtime, management of a technical support helpdesk, and all other administrative functions related to the Information Systems department. In addition to working directly with the Information Systems staff, this position required work with both internal and external clients.

- Created a self-sustaining technical helpdesk for external clients that resulted in a no-cost solution for the company.
- Developed and managed successful migration of all helpdesk functions to a paid service thereby eliminating recurring annual helpdesk losses.
- Aggressively managed a million dollar plus annual budget to ensure that all budgetary forecasts were met or exceeded, consistently delivering an under budget year-end balance sheet.
- Identified areas that would benefit from database technology and led a team in developing user-friendly databases to reduce overall cost and overhead.
- Spearheaded the effort to migrate the existing Novell NetWare network to Microsoft Windows 2000 to comply with set corporate standards.
- Met on a weekly basis with other management team members to discuss current issues, identify possible future problems, and create a viable solution to ensure that all problems were resolved effectively.
- Initiated weekly conference calls with the company headquarters in Frankfurt, Germany to keep informed of ongoing business and technological developments. This enabled the department to become more proactive and helped ensure high client service levels.

CERTIFICATIONS, AWARDS AND RECOGNITION

Certified Chief Information Officer. The Florida Institute of Government at Florida State University. This rigorous program is administered by The John Scott Daly Institute of Government at The Florida State University and required that its participants demonstrate excellence in local government technology management. Having graduated in the inaugural class, I am currently involved in this program by mentoring and developing future generations of technology leaders in the State of Florida.

District Director, Central East Region. Florida Local Government Information Systems Association. Elected by membership to Board of Directors for a two year term. The Central East District includes all governmental jurisdictions within Seminole, Orange, Osceola, Lake, Polk, Flagler, Volusia, Brevard, and Indian River Counties.

Partners in Excellence Award. Lanier Corporation. This award recognizes corporations and organizations whose standards of conduct, professionalism, and use of technology enables employees and its member institutions to provide the highest levels of service and care. As a recipient of the Partners in Excellence Award, Oviedo joined an elite group of companies such as Siemens/Westinghouse, Hughes Supply, Scholastic and NASA, who have all had the distinction of being selected for this honor. This year's other recipients were Geico Direct, The Care Group, the University of California Berkley, and BNSF Railway.

EDUCATION

B.S. Degree, Business Administration, University of Central Florida, Orlando, Florida
Associate in Arts Degree, Valencia Community College, Orlando, Florida